Contribution ID: 14

Type: Workshop presentation

Scaling-up the usage of the CMMS at CERN

Tuesday 13 October 2015 16:30 (30 minutes)

The overall usage of the Computerized Maintenance Management System (CMMS) at CERN has significantly grown over the last 24 months where the number of equipment groups working, or starting to work, with the system has almost doubled. Infor EAM, which is the Organization's official and centrally supported CMMS, is currently used in groups and services spanning over all technical departments at CERN but also the Finance department as it has become the Organization's official tool for financial depreciation of assets.

This presentation aims at giving a snapshot of the current status of the project of rolling out a CMMS on an organizational-wide basis as well as presenting our strategy in terms of configuration of the tool, the use of tailored and mobile user interfaces as well as integrations with other applications.

Several practical examples of both success stories and failures will be given together with a brief overview of upcoming challenges in the years to come.

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Session Classification: Workshop Presentations

Track Classification: Tools, technologies and information systems