

User Survey - contents

5 questions

1. Did you know *wayforlight* ?
2. How many **proposals** to different facilities during last year ?
3. Ranking of **present/possible future user tools [...]**
4. Free **comments**
5. Leave **email**  time to completion: 5'

results of the User Survey

Facilities distributed the survey between 02/12 and 08/12

1400 responses !

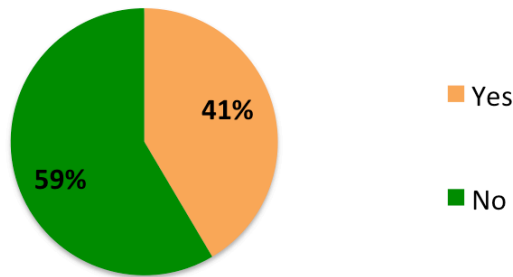
- 4,6% of estimated 30.000 users → very significant
- 340 users left their email for providing future feedback

User Survey – question #1a

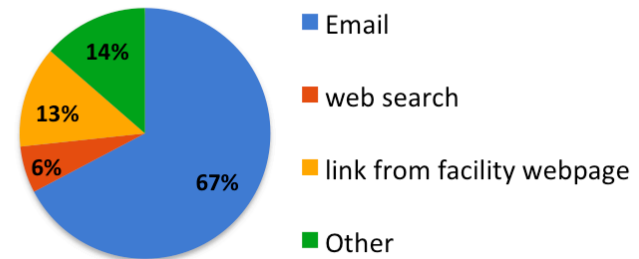
#1 Did you hear about the www.wayforlight.eu web portal?

Type of answer: YES/NO

Did you know about the wayforlight portal ?



if YES, from where ?



41 % heard about it → biased answers

wayforlight visits increased by a factor of 5 (3.000 users) since Dec 1st

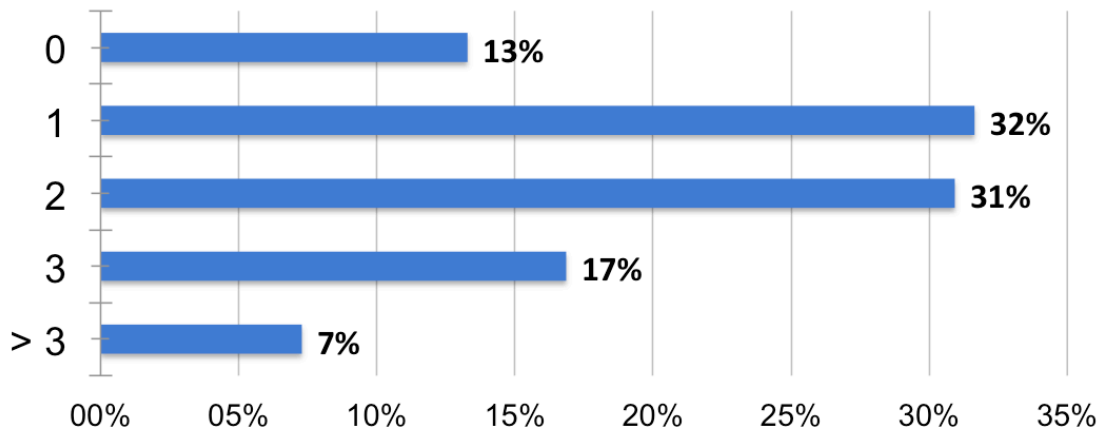
Other: Colleague > Conference > ESUO > leaflet

User Survey – question #2

#2 Within the last year, how many different European facilities did you submit proposals to?

Type of answer: Choices: 0/1/2/3/>3

Within the last year, how many different European facilities did you submit proposals to?



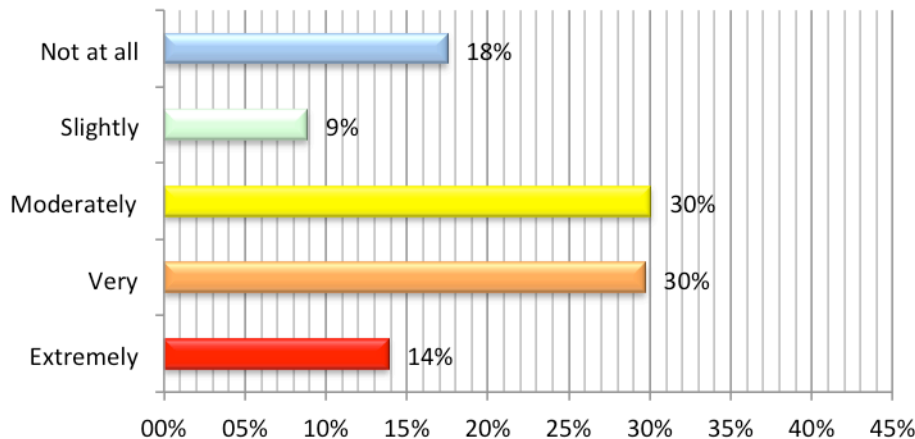
- 55% of users submit proposals to ≥ 2 different facilities/year
- 7% submit to > 3 facilities/year

User Survey – question #3a

#3 How useful would you rank the following user tools

Type of answer: From 1 to 5 (Not at all/Slightly/Moderately/Very/Extremely)

a) Harmonized Proposal deadlines



Need for staggered deadlines

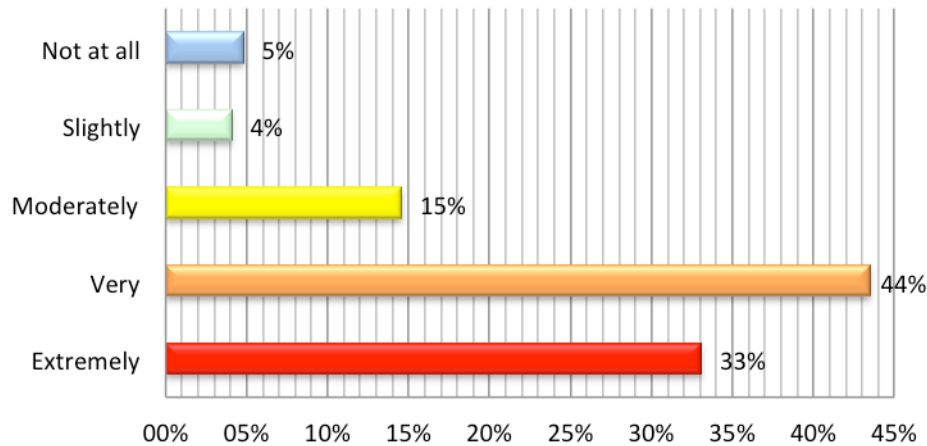
- 95% (70 / 74) of comments specified “not coincident”
- Important for 74% (Moderately + Very + Extremely)
- Very + Extremely = 44%
- Not at all = 14%

User Survey – question #3b

#3 How useful would you rank the following user tools

Type of answer: From 1 to 5 (Not at all/Slightly/Moderately/Very/Extremely)

b) Standardized Proposal Format



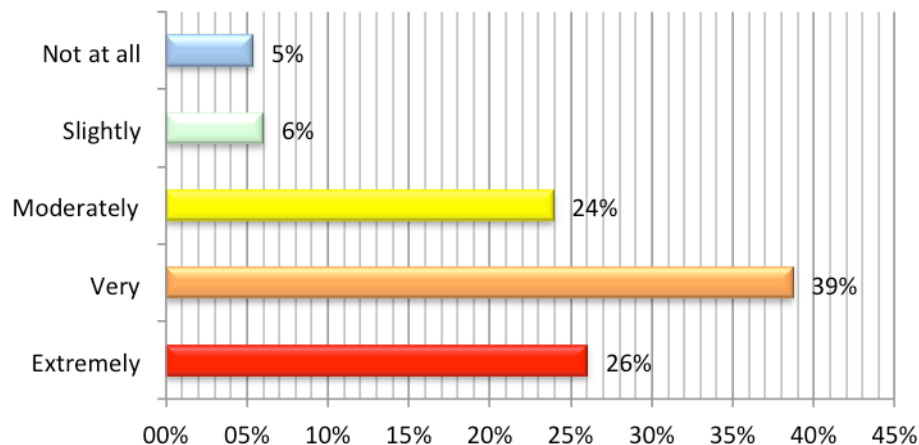
- “Very + Extremely” important = 76,7% of responses
- the highest ranked tool
- Comments: truly useful if available at ALL facilities (ESRF ?), various opinions on proposals’ portability and sharing of information

User Survey – question #3c

#3 How useful would you rank the following user tools

Type of answer: From 1 to 5 (Not at all/Slightly/Moderately/Very/Extremely)

c) EU wide unique, persistent ID



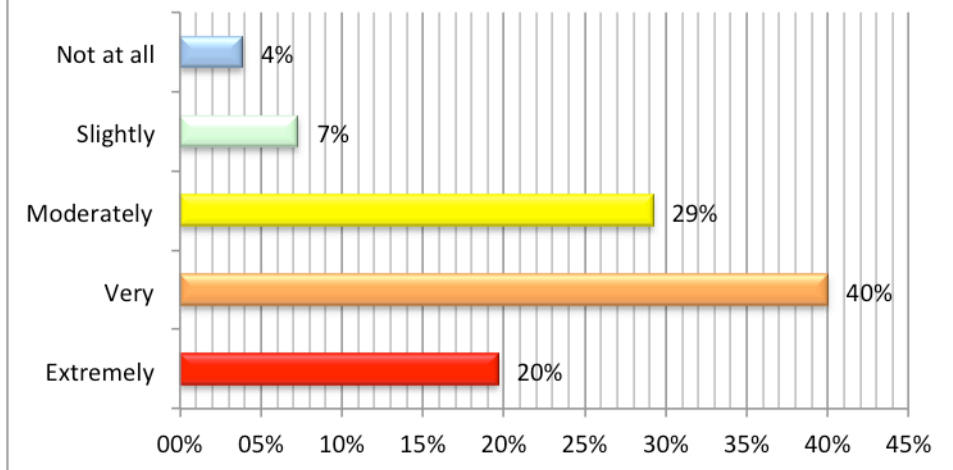
- “Very + Extremely” important = 64% of responses
- Umbrella would be useful if applied to ALL facilities (e.g. SOLEIL, DIAMOND)
- Warning: some confuse ID with data set including proposals’ history to be shared among panelist and facilities

User Survey – question #3d

#3 How useful would you rank the following user tools

Type of answer: From 1 to 5 (Not at all/Slightly/Moderately/Very/Extremely)

d) Experienced Users Forum/feedback

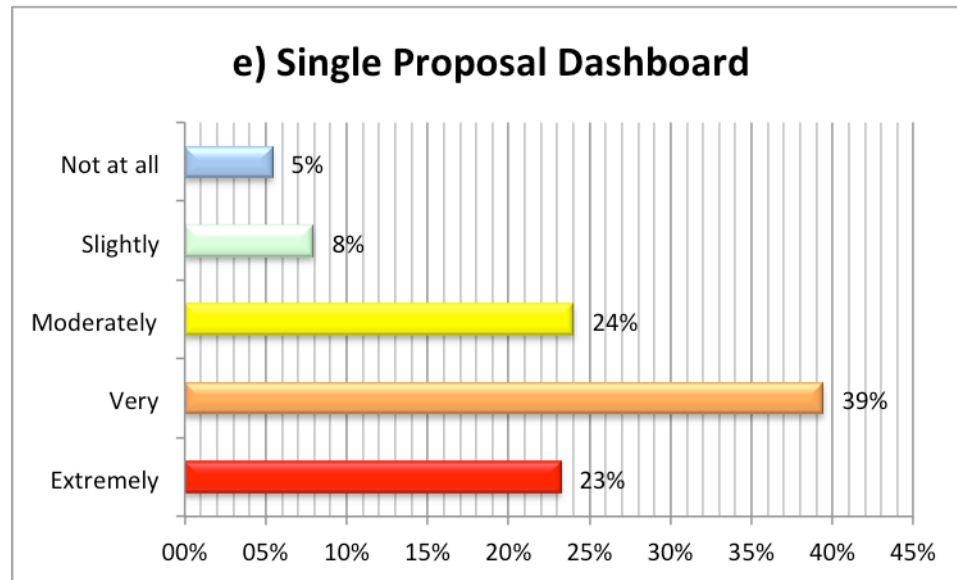


- “Very + Extremely” important = 60%, “Moderately” = 29%
- Mixed comments: some think beamline scientists should have this role, others say such forums already exist, other are much in favour

User Survey – question #3e

#3 How useful would you rank the following user tools

Type of answer: From 1 to 5 (Not at all/Slightly/Moderately/Very/Extremely)



- “Very + Extremely” important = 62%
- Comments: single page with deadlines, issue of (not-)sharing info between facilities / panels → constructive suggestions for smart beamtime allocation

User Survey – questions #4 #5

#4 Do you have any additional need to list or comment ?

Type of answer: Freetext 300 characters including spaces

- **200 comments**, to be shared with you from now on
 - 74 on harmonized **deadlines**
 - 84 on **wayforlight** tools (datasheets, SPF, Umbrella) + suggestions
 - 4 on **Peer Review** procedures
 - 28 on **funding for TNA**

#5 Would you like to be contacted for future feedback on www.wayforlight.eu tools ?



344 people → significant user base

What's next after the Survey - 1

DONE UP TO NOW:

- Inform all **Participating facilities** about results
- **Thanks** email to users who provided their email
- **New** *wayforlight* page with all deadlines at a glance → **DONE !**
- Modified CALIPSOplus **NA1** accordingly
- Enrich **PSSP** report accordingly

NEXT STEPS - 1:

- ESUO suggestion: **FAQs** on Survey page
- Prepare an **article** for Lightsources.org / Synchrotron Radiation news / other ?

What's next after the Survey - 2

NEXT STEPS - 2: start discussing @EU User Offices meeting

- Feasibility of some ideas
- Priorities

1. Proposal deadlines distribution to avoid coincidences ?
 2. Coordination of beamtime allocation between facilities / portable experimental reports ?
 3. Join efforts → excel collecting Web-based User Offices standards → fill it!
- + Ideas from PSSP → see next slides

Photon Science Strategy Panel

Initiative lead by prof. H. Dosch, Director of DESY

Goal: *Discuss a common photon science strategy for Europe*

Time frame: meeting June 2016, draft Autumn 2016, launch Spring 2017
6 Workpackages

WP1 “Standardized proposal and evaluation system” (C. Blasetti and D. Stozno)

Questionnaire circulated → if you wanna get involved, **raise your hand!**

TOC

State-of-the-art

- wayforlight involvement
- User Survey
- Best practices

Suggestions for the future

- Standardized proposal format & workflow
- Proposal evaluation procedure

Ideas from PSSP discussion

Last meeting @DESY, January 2016

First version of WP1 report presented, now interaction with other WPs

Discussion outcome on WP1 → **discuss with UOs**

1. Peer Review / marks standardization ?
2. Proposal labeling (*wayforlight*) according to “Grand Challenges” BUT
 - EC now uses 7 “Societal Challenges”
 - Helmholtz facilities use 5 “Grand Challenges”

wayforlight around the world

Invitation to Science Agora' conference in **Tokyo, November 2015**

- Poster + talk about CALIPSO, *wayforlight* and ESUO

Invitation from **NUFO = National User Facility Organization (U.S.)**

- Annual Meeting – Lawrence Livermore National Laboratory, June 14-16-, 2016
- Invited talk on *wayforlight' experience and future*
- Theme of the meeting: **building partnerships and common standards across user facilities** on 3 topics
 - Federated Systems and Information Standards
 - Business Intelligence and Data Analysis Software Tools
 - Streamlining Training and Facility Access and Improving the User Experience



Thank you !

Looking forward to continue working with all of you !

Questions welcome