## **Communication with Users**

## **Used Today**

- ✓ Website : facility home page and/or users front page
  - ✓ News items
  - ✓ Changes in user guide content, not so visible....
- ✓ Facility newsletters
  - ✓ Frequency
  - ✓ 3 per year plus shorter newsletter each month
  - ✓ Sent to a known user base
- ✓ Annual report
- ✓ User Meeting
  - Scientifically diverse so main aims are networking (but can do this in specific conferences), exchange, information from Management, meeting BL staff...
- ✓ Information emails (e.g. beamline updates, policy changes, events...)
- Outreach beyond our community : summer schools, training courses, press, Facebook, Twitter, .....



## **User Meeting**

## ESRF USER MEETING 2016 - OVERALL PROGRAMME

	Mon	day 8 February	Tuesday 9 February		Wednesday 10 February	
	TUTORIALS		PLENARY SESSION		USER-DEDICATED MICROSYMPOSIA	
Morning	08.15 - 09.00	Registration MARQUEE	08.15 - 09.00	Registration ESRF Central Building	08.15 - 09.00	Registration at EVENT VENUE
	09.00 - 10.30	TUTORIALS	09.00 - 09.05 09.05 - 09.50 09.50 - 10.35	Welcome Keynote Lecture 1 Liane Benning Keynote Lecture 2 Andrew L, Goodwin	09.00 - 10.30	Welcome Keynote Speaker & Users' talks
	10.30 - 11.00	Coffee Break	10.35 - 11.00	Coffee Break	10.30 - 11.00	Coffee Break
	11.00 - 12.00	TUTORIALS	11.00 - 11.30 11.30 - 12.15	Poster Clips Directors' Report	11.00 - 12.30	Keynote speaker & Users' talks
LUNCH	12.15 - 13.30	LUNCH	12.15 - 13.30	LUNCH	12.30 - 13.30	LUNCH
Afternoon	13.00 - 14.00	Registration MARQUEE	14.00 - 14.40	Keynote Lecture 3	14.00 - 16.00	Keynote Speaker & Users' talks
	14.00 - 16.00	TUTORIALS	14.40 - 15.10	Emmanuelle Gouillart Onsite Labs & Facilities		
			15.10 - 15.25	ESRF Data Policy		
			15.25 - 15.40	Poster Clips		
			15.40 - 16.10	Coffee Break		
	16.00 - 16.30	Coffee Break	16.10 - 17.00	Young Scientist Award	16.00	End of Meeting
	16.30 - 18.30	TUTORIALS	17.00 - 19.30	Poster session and cocktail		
	18.30 - 20.30	Wine & Cheese in marquee	19.30 - 22.00	Dinner on site		



