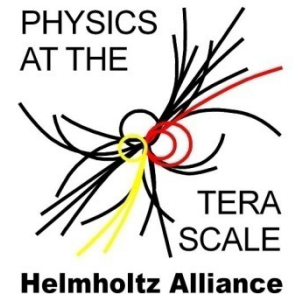


# HGF Storage Support Group

**Christopher Jung for the HGF  
Storage Support Group**



STEINBUCH CENTRE FOR COMPUTING - SCC



# Members, collaboration and goal

## ■ HGF storage group has three members:

- Christoph-Anton Mitterer (LMU, ATLAS)
- Oleg Tsigenvov (RWTH, CMS)
- Christopher Jung (KIT, Tier-1)

## ■ Close collaboration with

- dCache developers (DESY)
- Sergey Kalinin (Wuppertal, ATLAS)
- Jose Mejia (AWI, WissGrid)
- Xavier Mol (KIT, DGI 2)

(All persons mentioned above are dCache admins at their respective sites.)

## ■ Goal:

- Supporting dCache at Tier-2's and Tier-3's within HGF alliance and D-Grid/NGI-DE

## Means of support

- workshops and hands-on tutorials (-> documentation)
- mailing list [german-support@dcache.org](mailto:german-support@dcache.org)
- personal contacts (e-mails, phone calls)
- consulting LHC experiments in their respective internal meeting (e.g. ATLASLOCALGROUPDISK space token issue at ATLAS in 2008)
- offering incident management
- 2<sup>nd</sup> level service support 'dCache experts' in GGUS (in collaboration with WLCG storage group around Flavia Donno).

# Recent training events

- Wuppertal, April 2010:
  - topics: cost calculation and hot replication, info services, monitoring, optimizing of configuration
  - presentations by developers and storage support group, hands-on tutorials by the group
  - international interest (participants from Germany and five other countries)
- GridKa School, September 2010
  - overall introduction to dCache
  - presentations and hands-on tutorials by the group
  - dCache 'round table' with a developer
  - highly rated by participants: 9,2 on a scale from 1 to 10



## Next events, feedback

Upcoming training events:

- spring workshop in Göttingen, March 16th to 18th
  - main topic: next golden release (completely new gPlazma implementation, integration of dCache into ARGUS, new security model)
- GridKa School, September 2011

If you have any questions or feedback, send an e-mail to [german-support@dcache.org](mailto:german-support@dcache.org)!

If you have any dCache „incident“ at your site, do not hesitate to contact us.